

Name	Shelly E. Norris
Program	Veterinary office Assistant
Where are you working now? How is your current job related to the program you took at Robertson College?	I am currently Working At Mc Phillips Animal Hospital. This is where I did my Practicum. Right from School, Straight to Mc Phillips Animal Hospital. My Current job is related to the program I took at Robertson in every way possible, from start to finish. On a daily Basis.
How did your program at Robertson prepare you for your job?	I truly believe that if I did not attend this course I would not have the skills I use on a daily basis at the clinic. I have many situations where my studies at Robertson came into play. Restraint Is defiantly a very important skill to have when working in a clinic; there are many situations where you will have to be able to think fast when dealing with difficult animals. We also learned about emergency situations, Ones that need immediate attention are very crucial, as these animals need us to make decisions for them, because they can not tell us them selves it is up to us to know when they need immediate attention. And when it's something that can wait a day or two. I am Thankful every day for learning the warning signs of cats and dogs. Another subject that I learned in this course was on heart worm disease. It is extremely important to know about heart worm and other parasites, as clients rely on us to educate them on things that can happen to there animals if preventatives are not taken.
What advice would you give other students at Robertson?	My advice would be, to stay focused and be dedicated to this course, study on a daily basis. Remember that you are not just a face in a class room, you are treated as an individual and if you ever need help, there is many staff available and willing to help at any time. You're not alone.
What was your Robertson College experience like?	My experience at Robertson College was a really great one. I met eight other girls in my class that share the same passion I have for animals. For me it felt like we were a team learning about animal health, We always supported one another and helped each other when needed. Our instructor Dr. Pollock was by far the best teacher I have ever had the honor of working with. Dr Pollock has prepared us for many situations that I now use on a daily basis. He Is extremely patient and willing to take the time to explain any question any one had about animals. He seen a few of us get a little stressed out about exams or oral presentations, and was always there to be supportive and give advice on how we can improve. I looked forward to going to school everyday, that's a first for me. All the staff at Robertson that I had been exposed to was always smiling and willing to help with anything. Our typing teacher was amazing with us, she was so supportive and never let us get down or stressed out, she was like our cheerleader and for that I am grateful.
Other comments	I had a great experience at Robertson and would highly recommend this school to everyone. In 8 month of hard work and dedication, I fulfilled a life long dream. I am Now living that dream and enjoy going to work, which I had never experienced before. I am truly thankful for all the support I received while attending this class.

Thanks for your time and for choosing to study at Robertson College.